



Dear Guest,

Our goal is to make your stay here as comfortable and pleasant as possible. Part of that is also to ensure that you know exactly what services we provide, what we guarantee, and what your obligations are to us:

1. The contract for accommodation is concluded as soon as the room is booked and the booking accepted, or, if acceptance is no longer possible for time reasons, if the room has been prepared.
2. The conclusion of the contract for accommodation obligates both parties to the contract to fulfill their mutual obligations throughout the term of the contract.
 - a) It is the obligation of the hotel keeper to make available the room in accordance with the booking.
 - b) It is the obligation of the guest to pay the price for the period for which the hotel room was booked.
3. Reserved hotel rooms are available to the guest from 2:00 P.M. on the day of arrival until 9:00 A.M. on the day of departure.
4. Individual reserved bedrooms: Unless a later arrival time was explicitly agreed, the hotel keeper reserves the right to offer already booked rooms to other interested parties after 6:00 P.M.
Groups (in a group of 5 bedrooms): In the event of the rebooking or cancellation of reserved spaces/rooms and arrangements, the following shall be charged:

--up to 42 days prior to the start of the event	-> no charge
- 41 to 23 days prior to the start of the event	-> 45% of the agreed charges
- 22 to 3 days prior to the start of the event	-> 80% of the agreed charges
5. The guest does not acquire a claim to the provision of specific rooms or space. If agreed space is not available, the hotel keeper is obligated to make efforts to find a comparable substitute in the hotel or elsewhere.
6. If the time between the conclusion of the contract and the provision of accommodation should exceed six months, the hotel reserves the right to adjust its prices without prior notice.
7. If the statutorily applicable VAT rate changes after the contract have been concluded, the agreed price shall be adjusted correspondingly.
8.
 - a) The guest is obligated to pay the agreed or standard price even if it does not make use of the contractually agreed accommodation, minus any foregone expenditures saved by the hotel keeper, regardless of the reasons for the guest's failure or inability to make use of the property.
 - b) Based on experience, the savings on accommodation represent 20 % of the overnight accommodation price, and, in the event that meals were also agreed (room and board), 40 % of the board price.
During the high season/trade show, the savings apply only in the event that the room is let to another party.
9.
 - a) The hotel keeper is obligated to make a good faith effort to attempt to find occupants for unused rooms in order to minimize the loss.
 - b) Until the room is let to another party, the guest shall be obligated to pay the price calculated in accordance with Point 8 for the duration of the agreed booking.
10. The place of jurisdiction for disputes arising from this agreement shall be the location of this hotel.

Online Dispute Resolution of the European Commission: <http://ec.europa.eu/consumers/odr/>

*For conferences, please see our special **General Terms and Conditions for Conferences in the TaunusTagungsHotel***

Oct. 2014 – TaunusTagungsHotel * Lochmühlenweg 3 * 61381 Friedrichsdorf
Tel. 0 61 72 / 71 06-121 * Fax: 0 61 72 / 71 06-313

**General Terms and Conditions
for Conferences at the TaunusTagungsHotel**



Dear Guest,

Our goal is to make your stay here as comfortable and pleasant as possible. Part of that is also to ensure that you know exactly what services we provide, what we guarantee, and what your obligations are to us:

11. The contract for accommodation is concluded as soon as the room(s) is/are booked and the booking accepted, or, if acceptance is no longer possible for time reasons, if the room(s) has/have been prepared.
12. Option dates are binding for both contracting parties. The hotel reserves the right to assign the reserved conference rooms/hotel rooms to other interested parties once the option date has passed. The option can potentially be renegotiated after the option date has passed.
13. For registrations of several persons, and in particular of groups, the participant list should be provided to the hotel at least 5 days prior to arrival, in the interests of all parties.
14. If the contents of the reservation confirmation differ from the contents of the booking, the differing contents of the confirmation become binding on the hotel keeper and the guest if the guest does not exercise his right of rescission within 10 days.
15. Reserved conference rooms are only available to the booking party during the times agreed in writing. Use of the rooms beyond the agreed period of time is permitted only after prior consultation with the hotel. Reserved hotel rooms are available to the guest from 2:00 P.M. on the day of arrival until 9:00 A.M. on the day of departure. Unless an arrival time was explicitly agreed, the hotel keeper reserves the right to offer already booked rooms to other interested parties after 6:00 P.M.
16. In the event of an early departure, the guest is asked to inform the reception of his intended departure no later than 7:00 P.M. on the day before departure. For departures before 6:00 P.M., half the booked rate for the room is payable; for departures after 6:00 P.M., the full amount shall be due.
17. The scope of the contractually agreed services is stated in the reservation confirmation.
18. The reimbursement of booked, but not used services is not possible.
19. The listed prices are final prices, and include service charges and VAT.
20. If the time between the conclusion of the contract and the provision of services should exceed six months, the hotel reserves the right to adjust its prices without prior notice.
21. If the statutorily applicable VAT rate changes after the contract have been concluded, the agreed price shall be adjusted correspondingly.
22. In the event of the rebooking or cancellation of reserved spaces/rooms and arrangements, the following shall be charged:
 - up to 42 days prior to the start of the event-> no charge
 - 41 to 23 days prior to the start of the event -> 45% of the agreed charges
 - 22 to 3 days prior to the start of the event -> 80% of the agrees charges
23. Any change in the number of participants must be reported to the hotel no later than 3 days prior to the start of the event; otherwise, the party will be billed at a minimum for the ordered number of agreed services or arrangements.
24. Meals & beverages: The event organizer/ordering party is liable for payment of any additional meals or beverages ordered by the participants in the event. It is not allowed to bring own meals and beverages!
25. Faults or outages of technical or other equipment provided shall be rectified promptly, insofar as possible. However, no retention or recovery or payments may be made.
26. Our invoices are payable in full within 14 days of the invoice date, without deduction.
27. The correction of errors and of typographical and calculation errors is reserved.
28. The invalidity of individual provisions of the contract or these terms shall not affect the validity of the remaining agreements.
29. Insofar as legally permissible, it is agreed that the District Court [Amtsgericht] of Bad Homburg shall have jurisdiction over all disputes arising under and in connection with this contract.

Online Dispute Resolution of the European Commission: <http://ec.europa.eu/consumers/odr/>